

Snobby Doggy
Home Boarding & Day Care Terms and Conditions

Introduction

The purpose of this form is to obtain as much information about your dog so that a correct decision can be made if Snobby Doggy's Home Boarding/Daycare/Dog Walking is a suitable environment. Details required, such as behaviors, age, medical conditions, neutering, etc., are all taken into consideration for a booking to be agreed upon by both the Owner and Snobby Doggy's Home Boarding/Daycare/Dog Walking.

Personal contact details are required so a line of communication can be maintained at all times. Likewise, the client must feel they are able to contact the Boarding/Daycare/Dog Walking establishment if any problems arise during the duration of their stay/within our care.

Dogs are individuals, and each booking is treated individually at the discretion of Snobby Doggy's Home Dog Boarding/Daycare/Dog Walking.

Services and Rates

Puppy Home Boarding/Daycare

Overnight Rate: £80 (per night, per puppy)

Check-in Time: 3 pm onwards (please discuss the exact time in advance)

Check-out Time: Before 11 am

Daycare Rate: £60 (per day, per puppy)

Hours: 9 am - 5 pm

Early Check-in/Late Check-out: £12 per additional hour (available on request)

Bank Holidays: Double rate

Pet Taxi:

Free within a 10-minute drive from Hollingdean, Brighton. For longer distances, prices will be discussed.

Adult Dog Home Boarding/Daycare

Boarding Rates: £55 (per night, per dog)

Check-in Time: 3 pm onwards (please discuss the exact time in advance)

Check-out Time: Before 11 am

Daycare Rate: £40 (per day, per dog)

Hours: 9 am - 5 pm

Early Check-in/Late Check-out: £12 per additional hour (available on request)

Bank Holidays: Double rate

Pet Taxi:

£5 per journey within a 10-minute drive from Hollingdean, Brighton. For longer distances, prices will be discussed.

Booking, Deposits, and Cancellations

Deposit: Snobby Doggy requires a 50% deposit upon booking for Home Boarding/Day Care/Dog Walking to secure your booking. We will not be able to guarantee your booking unless this deposit is paid.

Cancellations:

- If you cancel your booking between 1-7 days before the start date, full payment will be required.
- If you cancel between 8-14 days, the 50% deposit will be kept.
- If you cancel with 14+ days' notice, there will be no charge, and your deposit will be returned.

Late Pick-up Fees:

- Home Boarding Late Pick-up Fee per extra hour: £12
- Pick-up time is from 9am - 11am. After 11 am, we reserve the right to charge a full daycare or hourly fee.
- Daycare Late Pick-up Fee: £12 per additional hour after the specified pick-up time.

General Terms

Collars and Tags: By law, all dogs must wear a collar and tag with your information and be microchipped.

Vaccinations and Flea/Tick/Worm Treatment: All dogs must be fully up to date with their vaccinations, flea/tick, and worm treatment to come into our care. If dogs show signs of flea/tick or worm infestation, they will not be walked, and Snobby Doggy will be authorized to treat your dog at the owner's expense. Vaccinations must be completed at least 2 weeks before care commences. Titre testing will be accepted along with a certificate and letter from the vet.

Un-neutered/spayed dogs: Will not be accepted for daycare or boarding. Allowances will be made for puppies based on a 1-2-1 service.

Socialisation: Dogs will be socialised with a group of up to 4 dogs, and photos/videos of your dog can be taken and used on social media/websites.

Aggression and Behaviour: You will inform us fully of any characteristics of the dog(s) that need to be known for handling and care, especially any aggression issues. Dogs will be kept on a lead whenever off premises, unless consent is given by you.

Liability and Owner's Responsibility

Liability Disclaimer:

Snobby Doggy will take all reasonable precautions to ensure the safety of your dog and your property during their time in our care. However, we cannot be held liable for any accidents or injuries to your dog or damage to property unless caused by negligence on the part of Snobby Doggy.

Behavioural Risks:

If your dog displays aggressive behavior or is deemed dangerous to other animals or staff, we reserve the right to refuse or discontinue services. The client will be informed, and no refund will be issued in this case.

Medical Emergencies:

Snobby Doggy is authorised to seek emergency veterinary care and release from all liabilities related to transportation, treatment, and expense. Should the specified veterinarian be unavailable, we are authorised to engage the services of an alternative veterinarian. If you cannot be contacted promptly, we are authorised to approve medical and/or emergency treatment as recommended by a veterinarian. You agree to pay for expenses incurred plus any additional fees for attending to such an emergency.

Euthanasia Consent:

Under veterinary instructions/recommendation, due to ill health or emergency, please consent to euthanise your dog whilst in our care unless signed and dated otherwise.

Owner's Responsibility:

You are responsible for notifying Snobby Doggy of any medical conditions, behavioural issues, or other important information about your dog that may affect their care. If any issues arise due to failure to disclose such information, Snobby Doggy reserves the right to refuse or terminate the service without refund.



SNOBBY DOGGY

Force Majeure

Snobby Doggy is not liable for any failure or delay in fulfilling our obligations under these Terms and Conditions due to events beyond our reasonable control, including but not limited to, acts of God, government regulations, war, natural disasters, or pandemics.

Data Protection

Snobby Doggy is committed to protecting your privacy. All personal data collected for the purpose of booking and caring for your dog will be stored securely and only used for this purpose. Snobby Doggy will not share your personal information with third parties unless required to do so by law.

Abandonment

If dogs are not collected within 7 days of the stated departure date and no communication has been received from you, Snobby Doggy will contact the RSPCA to classify the dog(s) as having been abandoned and for the RSPCA to rehome them.

Emergency and Natural Disasters

In case of an emergency, inclement weather, or a natural disaster, you authorise Snobby Doggy to use their reasonable judgment for the care and well-being of your dog(s).

Termination of Service

You understand that Snobby Doggy can terminate this contract if your pet becomes a threat to the safety or health of Snobby Doggy or the community due to aggressive behaviour.

Medical Expenses and Damages

You acknowledge you are responsible for medical expenses and damages resulting from an injury to any person or animal caused by your dog(s). You attest that all of the above information is true to the best of your knowledge. If anything changes with your dog, you will inform Snobby Doggy before the next booking is scheduled.

Snobby Doggy's Rights

Snobby Doggy reserves the right to refuse service to any customer, at any time, for any reason. Snobby Doggy will immediately contact you if your dog(s) displays aggressive behaviours or tendencies. Snobby Doggy is required to report any bite incidents to authorities.

Client:

Signature: _____

Date: _____

Snobby Doggy:

Signature: _____

Date: _____

